

MARCH 2012

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

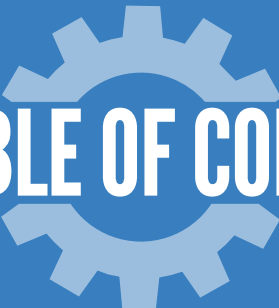


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **7.4%**

Total Active Workforce (as of 2/12): **3,007,491**

Amount of Title XII Loans to the Unemployment Trust Fund as of 4/15/12: **\$807,432,015.77**

Trust Fund Balance: **\$0**

Number of Employers with UI Accocunts (4th Quarter 2011): **137,674**

Number of Employers in the Shared Work Program: **463**

Number of Affected Employees in the Shared Work Program: **33,059**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in March: **695**

SIF Balance (as of 3/31/12): **\$3,890,650.07**

New Permanent Total Disability (PTD) Claims Paid: **1**

Total Amount Paid for New PTD Claims: **\$32,036.96**

Average Cost Paid on New PTD Claims: **\$32,036.96**

Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held in Mth: **26**

First time payments which were due but held in Mth: **\$1,395,894.87**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held: **200**

Total Amount of 1st Payments which were due but held: **\$14,701,940.07**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,082**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri
Businesses through the Department's On-Site Consultations: **\$404,124**

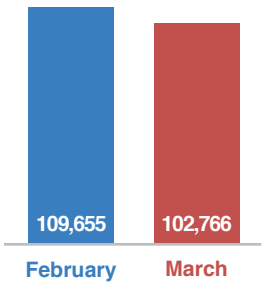
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the
Department's Consultations: **\$87,840**

Number of Missouri Miners Trained: **338**

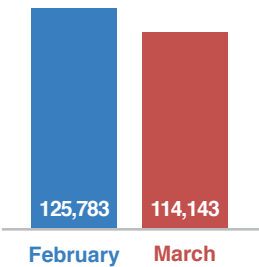
Number of Hazards Found at Missouri Mine Sites: **122**

Number of Miners Assisted by Hazards Removed: **832**

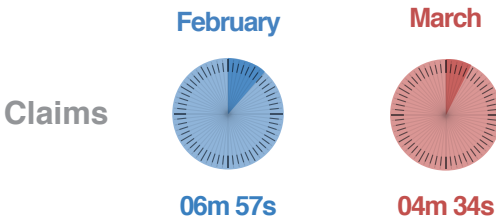
CALLS ANSWERED



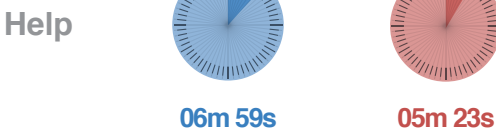
CALLS IN QUEUE



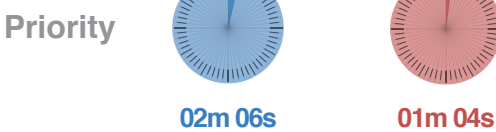
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

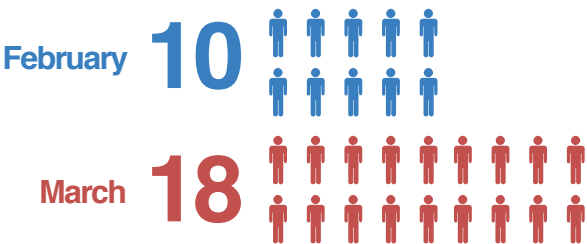


Line to speak with a representative about a question or issue with their claim



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION



MONEY RECOVERED IN FRAUD*

Feb. \$936,642 / Mar. \$1,539,979.63 / YTD: \$3,302,662

*monthly totals are subject to change

MISCLASSIFIED WORKERS IDENTIFIED

Feb. 791 / Mar. 1,292 / YTD: 2,778

ACCOUNTS /EMPLOYERS WITH MISCLASSIFIED WORKERS

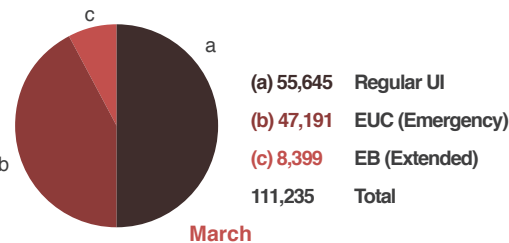
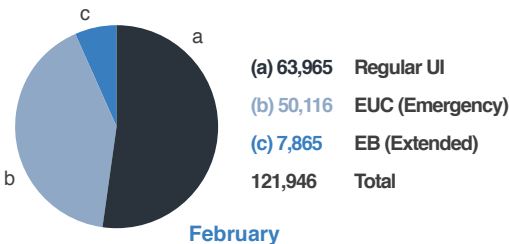
Feb. 145 / Mar. 184 / YTD: 465

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Feb. \$162,062 / Mar. \$229,256 / YTD: \$558,935

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



DELINQUENT UNEMPLOYMENT TAXES COLLECTED*



March 2010 \$19,835,408

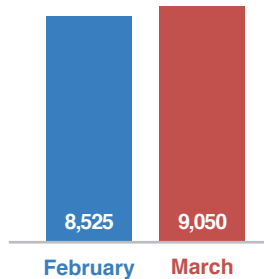
March 2011 \$21,149,755

*updated quarterly

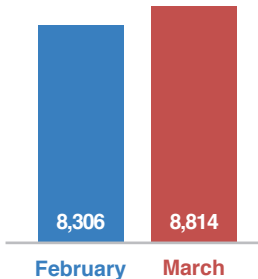
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

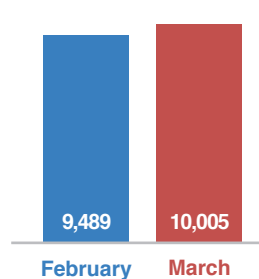
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



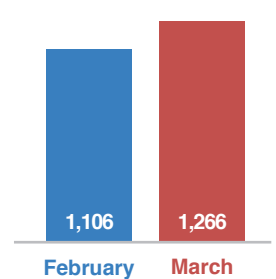
FIRST REPORTS OF INJURIES (FROIs) FILED



WORKERS' COMPENSATION CASES PROCESSED



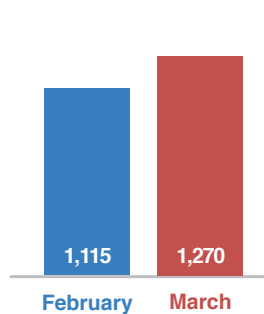
CLAIMS FOR COMPENSATION RESOLVED



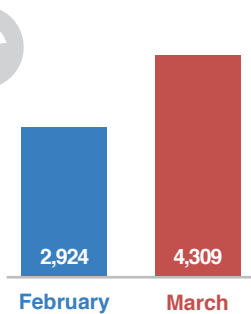
NUMBER OF SELF-INSURED EMPLOYERS

Feb. **2807**
Mar. **2806**

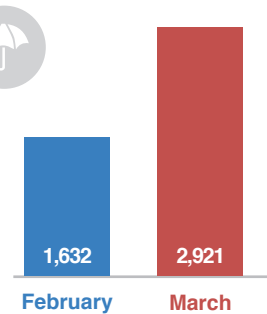
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Feb. **00**
Mar. **01**



ELECTIONS HELD

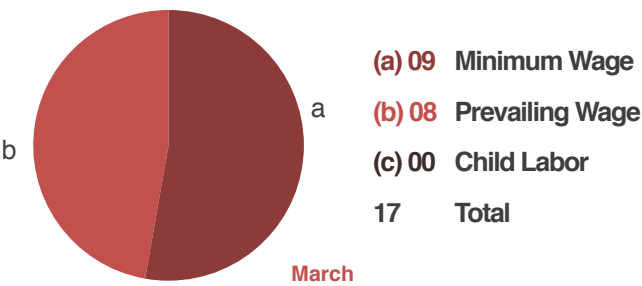
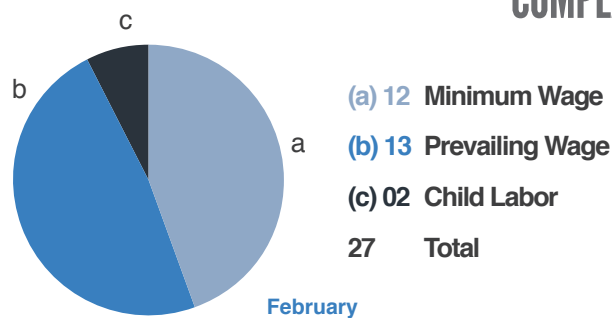
Feb. **00**
Mar. **00**



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

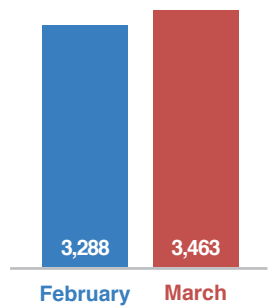
Feb. **00(00)**
Mar. **01(09)**

COMPLAINTS RECIEVED

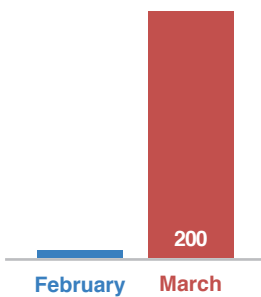


CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED

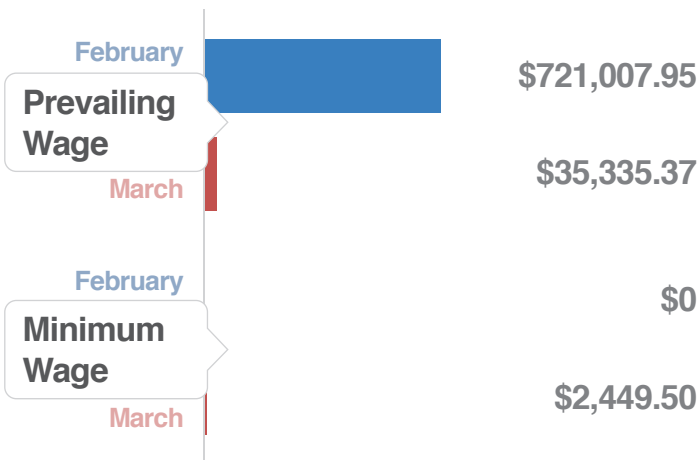


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

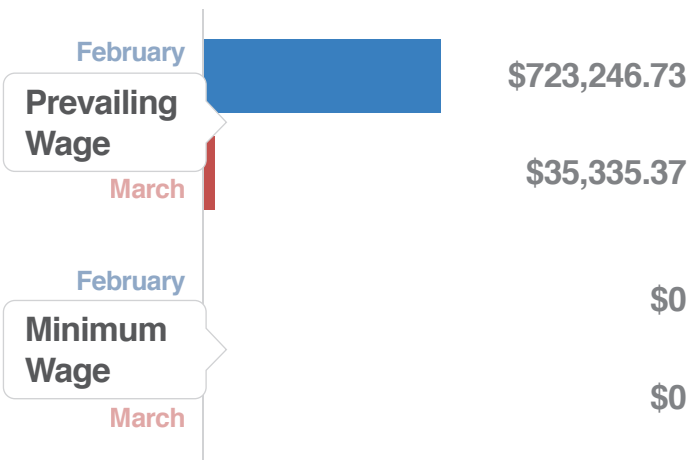


AMOUNT OF RESTITUTION ASSESED & COLLECTED

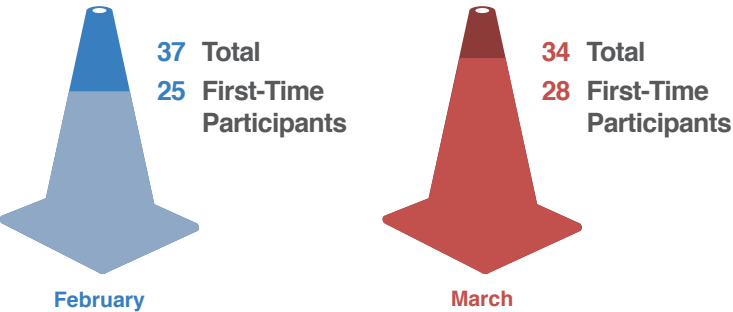
Restitution Assesed



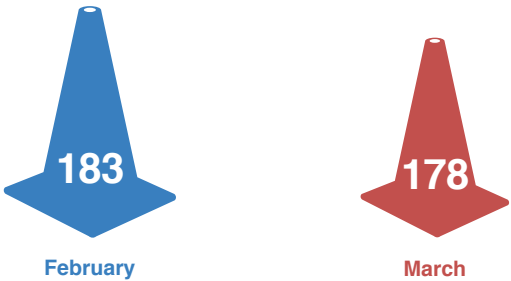
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



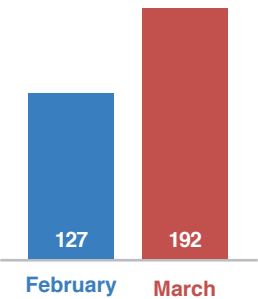
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

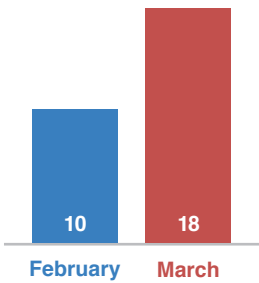
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

February: 19 Within 180 Days, 04 After 550 Days, 30 Total

March: 34 Within 180 Days, 02 After 550 Days, 56 Total



CASES SET FOR HEARING Feb. 2 / Mar. 1

CASES APPEALED IN CIRCUIT COURT Feb. 0 / Mar. 1

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	February	March
Participants	80	285
Sessions	02	03

WEBSITE HITS FOR SPECIFIC PAGES

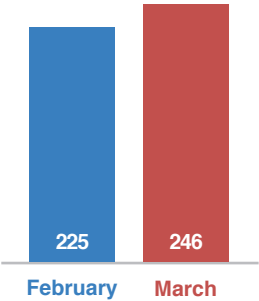
DIVISION OF WORKERS' COMPENSATION WEB HITS

	February	March
Workers' Compensation	10,071	10,117
Second Injury Fund	622	686

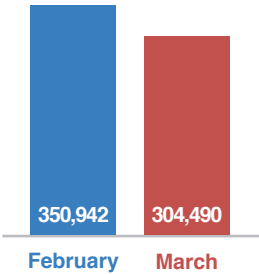
DIVISION OF LABOR STANDARDS WEB HITS

	February	March
Minimum Wage	9,722	10,799
Wage & Hour	3,481	3,322

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

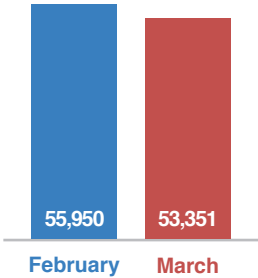


UI INTERNET CLAIMS WEB HITS

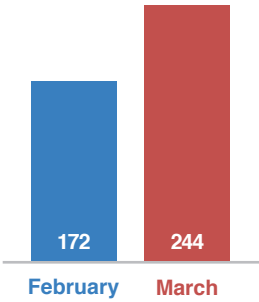


USTAR WEB HITS

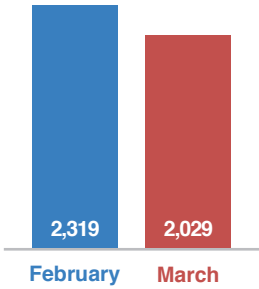
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV
WEBSITE HITS MARCH
793,130
TOTAL WEBSITE PAGES
575

Total Views for MoLaborDept Channel: 162,888

Top 5 Viewed YouTube Videos

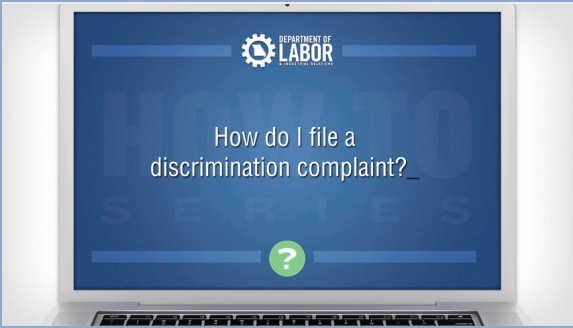
- How to File an Unemployment Claim in Missouri 103,324 views
- Phones Are Busy 9,770 views
- Unemployment Extensions - What's next? 8,126 views
- What's next? - Part 1 7,727 views
- Work Benefit Amount Calculator 6,890 views

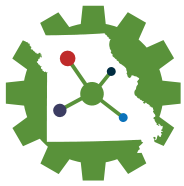
5 Most Recent YouTube Videos

- Jacob's Cave Promo 4 views
- How to File a Discrimination Complaint 16 views**
- Overview of Work Comp 19 views
- Labor Talk: Storm Aware 12 views
- 5 Myths of Work Comp 18 views

Total Number of Videos: 69

Featured Video on YouTube <http://youtu.be/QyaDy3rHe0s>





Working Together

Farm Safety



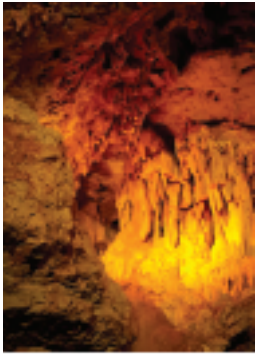
After a rise in farm-related injuries and fatalities in 2010, the Missouri Department of Labor teamed up with the Missouri Department of Agriculture to develop an educational campaign and offer free safety services to Missouri farmers and farm owners. The committee has since designed a brand and is in the process of developing a website. It is also partnering with MU Extension, Division of Agrability, to coordinate safety training programs. The plan is to kick off the project in May in time for planting season with a continuation of promotions at the State Fair as well as a fall safety week.

Governor's Joplin Habitat Challenge 7 Teams, 35 Homes, 1 Mission.



Our communications members have been asked to be on the "Challenge" committee to help promote the Governor's efforts to rebuild homes for families in Joplin. The team has since produced several PSA's and informational videos that have been broadcasted at professional sporting events such as NASCAR races and games for the Cardinals, Blues, Rams, Chiefs, Royals, and Mizzou. To date, nearly 2,000 volunteers have responded to this campaign and have signed up to build this summer.

Missouri Caves



The Missouri Department of Labor is coordinating efforts with the Missouri Division of Tourism to better promote one of our state's natural beauties, caves. So far, we have visited four caves and shot footage and photos. One promotional video has been produced and will be shared with a "Cave Story" blog post. Tourism's new cave website now incorporates our Google map cave look up as well as more information about each cave. Soon the website will have videos and photos for each cave. In addition, Tourism's magazine will be incorporating two of our columns; one on why Missouri caves are safe and the other on cave safety tips. Tourism's website has already posted two of our other articles about the history and importance of mining in Missouri as well as an article on cave safety.

Career Customization



The Department is working hand in hand with the Department of Economic Development's Division of Workforce Development to implement new federal requirements for claimants receiving federal unemployment benefits. We have created a branding campaign titled "It's all about YOU- Required Job Services" and developed a process for career center staff to serve these customers. The program in itself may become the pilot for the future when servicing all career center customers-- even after federal benefits expire at the end of this year.